

Rockaway Township Municipal Utility

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To Rockaway Township Residents

Re: Utility Department Update

The Utility Department would like to update the Township residents on what is occurring within the Utility Department. The Municipal Utility has been actively working to improve our water and wastewater systems in order to provide the best service possible to Township residents. We have many large-scale projects planned and in progress to make improvements to our distribution system. Some of these improvements are as follows:

- Additional valving within the system to better isolate major emergencies.
- Leak Detection studies to identify possible small-scale leaks that effect pressure and water usage and gives us the ability to remediate before larger issues occur.
- Water main replacement throughout the town.
- Storage tank maintenance program which will increase security and longevity of the water system.

Unfortunately, some of these improvements come with road closures, possible water pressure issues or water shut down in certain areas to accomplish the improvements to Rockaway's Water System. While we will try to reduce time, we must safely repressurize our systems as well and ensure the SAFETY of our crews. The improvements to the Water System are evident, as we have successfully reduced our number of emergency situations by being proactive and attending to issues in a timely, safe, and forward-thinking manor. We realize these improvements may be inconvenient but the projects must be completed. We appreciate your patience and continued support.

Recently, the utility experienced a major water main break that has reduced capacity in one of our main water tanks. The reduced capacity is why a water restriction has been sent out and is still in effect. Your cooperation will help the Township bring our tank back to full capacity as well as ensure everyone has proper pressure and service. The summer is a tough time for this to happen for the Township and the residents as the demand for water is high. The Rockaway Utility team is working very hard to provide water service and your anticipated cooperation will assist in bringing the service every resident expects.

We appreciate your patience and cooperation as we move forward to try and better Rockaway Township's infrastructure to help provide service to our community! Your cooperation in abiding by our Water Restrictions will help us get back to capacity and functioning in an efficient matter!

Sincerely,



Dennis Crothers
Assistant Sewer Superintendent